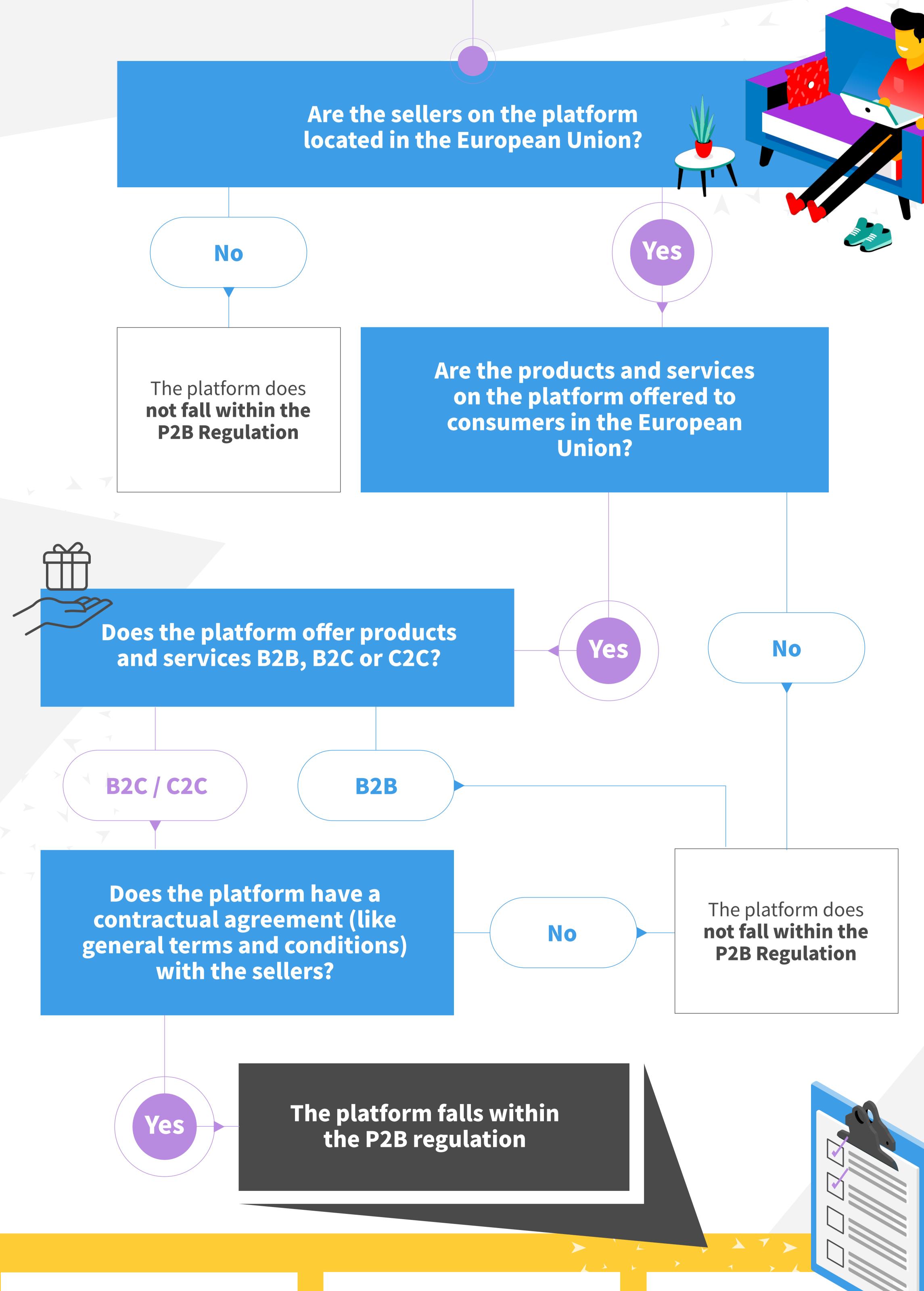
## To whom does the Platform-to-Business regulation apply?



## Requirements for the terms and conditions

- Written in plain language, transparent and easily available
- Clarify to which (personal) data a seller will have access
- Modifications of the terms and conditions require 15 days notice
- Clarify when a seller may be suspended, restricted or terminated

## Rules for rankings

- Transparency into the parameters used for rankings
- Clarify how payments could contribute to improved rankings
- Goods offered by the platform owner may not have a differentiated treatment compared to products of third parties

## **Dispute** resolution

- Internal complaint-handling system for larger platforms with 50+ employees or with an annual turnover of 10+ million
- Larger platforms appoint two or more mediators
- In case of a lawsuit, a non-profit organisation can speak on behalf of the sellers